

Europcar Terms & Conditions for Le Club AccorHotels:

1. Rentals paid with Rewards Points are only bookable online via this webpage.
2. To be able to redeem your Rewards points with car rental, please connect through <https://secure.accorhotels.com/gb/leclub/partners/fiche.shtml?name=europcar&type=burn>.
3. Members can also earn Rewards Points by booking a vehicle on microsite.europcar.com/leclubaccorhotels
4. The reservation number and the voucher number must be provided at time of rental.
5. All rentals require a reservation made in advance. The rental can be paid fully with Rewards points or with part with Rewards points and other part with cash. The cash amount will be paid at the station at the car pick-up time.
6. The name of the customer who makes the booking must be the same as the renter's name
7. Rentals are possible at participating stations throughout Europcar network in Belgium, Denmark, France (incl. Martinique, Guadeloupe & Reunion Islands), Germany, Greece, Italy, Luxembourg, Poland, Portugal, Spain, Sweden, Switzerland, United Kingdom.
8. Le Club AccorHotels card must be presented at time of rental together with a valid driving licence.
9. In case of reservation on request, your Le Club AccorHotels account will be debited only once the reservation is confirmed.
10. The total rental charge including equipment and extras will be calculated and converted automatically into Rewards points. Once booked, the Reward Points will be automatically deducted from the Le Club AccorHotels member's account.
11. Any extra not paid online with Le Club AccorHotels Rewards points must be paid with a second means of payment (e.g. credit card) at checkout time.
12. Once the rental is confirmed no modification is allowed after picking-up the car. In case of modification, rental must be cancelled and rebooked.
13. Refunds are not authorised if the customer doesn't cancel his car or doesn't show off at the car pick-up time. If the customer fails to cancel the booking and does not pick up the car at time of rental this may result in a no-show fee and Rewards points won't be credited back on the Le Club AccorHotels member's account.
14. Europcar Call Centers and Stations are not equipped to amend any redemption bookings. Only <https://secure.accorhotels.com/gb/leclub/partners/fiche.shtml?name=europcar&type=burn> can be used to redeem Rewards points, modify and cancel their bookings. Otherwise the Rewards points will not be debited/credited in the Le Club AccorHotels' member's account. To modify a booking, the client must login to <https://secure.accorhotels.com/gb/leclub/partners/fiche.shtml?name=europcar&type=burn> to cancel first and book again.
15. Renters must meet the terms and conditions of the Europcar rental agreement.
16. Europcar rates are inclusive of all mandatory charges, so there are no hidden extras. They include: tax, Collision Damage Waiver (CDW), Theft Waiver (TW), airport charges and vehicle registration fee when applicable. Mileage is usually unlimited, except in some countries or rental products where limited mileage may apply. Please refer to the rate conditions during the booking process.
17. All regular rental and driving restrictions of the renting country apply, including geographical restriction. Certain qualifications may apply to the renter as well as additional drivers.

18. Reservations are subject to availability and to Europcar General Rental Conditions.