

Europcar "Drivemymiles" Terms & Conditions:

1. To be able to redeem your Miles with car rental, please enter your Miles & More Card Nr and PIN to be identified.
2. Rentals are possible at participating stations throughout Europcar network in Austria, Belgium, France, Germany, Greece, Italy, Netherlands, Poland, Portugal, Spain Mainland and Islands, Switzerland, United Kingdom and South Africa.
3. The reservation number and the voucher number must be provided at time of rental.
4. The name of the customer who makes the booking must be the same as the renter's name.
5. The Miles and More card must be presented at time of rental together with a valid driving licence.
6. The Miles&More account will be debited only if the reservation has been confirmed (On request reservation).
7. The total rental charge including equipment and extras will be calculated and converted automatically into Award miles. Once booked, the Award miles will be automatically deducted from the customer's Miles & More account.
8. **Once the rental is confirmed no modification is allowed after picking-up the car.**
9. If the customer fails to cancel the booking and does not pick up the car at time of rental this may result in a no-show fee.
10. Redemption bookings are only bookable online via this webpage.
11. Europcar Call Centers and Stations are **not equipped and authorized to book, cancel or modify any redemption bookings.** Only www.drivemymiles.com/milesandmore/ can be used to redeem miles, otherwise the miles will not be debited/credited in the customer's Miles & More account..
12. Any extra not paid online with Miles & More Award miles must be paid with a second means of payment (e.g. credit card) at checkout time.
13. Renters must meet the terms and conditions of the Europcar rental agreement.
14. All rentals require a reservation made in advance.
15. To modify a booking, the client must login to www.drivemymiles.com/milesandmore/ to cancel first and book again.
16. Europcar rates are inclusive of all mandatory charges, so there are no hidden extras. They include: tax, Collision Damage Waiver (CDW), Theft Waiver (TW), airport charges and vehicle registration fee when applicable. Mileage is usually unlimited, except in some countries or rental products where limited mileage may apply. Please refer to the rate conditions during the booking process.
17. All regular rental and driving restrictions of the renting country apply, including geographical restriction. Certain qualifications may apply to the renter as well as additional drivers.
18. Reservations are subject to availability and to Europcar General Rental Conditions.