

### Europcar "Drivemymiles" Terms & Conditions:

1. To be able to redeem your Miles with car rental, please enter your Air Europa SUMA Card Number and password to be identified.
2. Rentals are possible at participating stations throughout Europcar network.
3. The reservation number and the voucher number must be provided at time of rental.
4. The name of the customer who makes the booking must be the same as the renter's name.
5. The Air Europa SUMA card must be presented at time of rental together with a valid driving licence.
6. It is possible to pay the booking partially with credit card and miles. The minimum amount to be paid with miles is 50% of the total car rental.
7. The Air Europa SUMA account will be debited only if the reservation has been confirmed (On request reservation).
8. The total rental charge including equipment and extras will be calculated and converted automatically into SUMA miles. Once booked, the SUMA miles will be automatically deducted from the customer's Air Europa SUMA account.
9. Redemption bookings are only bookable online via this webpage.
10. Cancellation or modification is not authorized.
11. Refunds are not authorized if the customer does not pick-up the car at time of rental. SUMA miles for this rental will not be re-credited to the customers Air Europa SUMA account.
12. Our Call Center is not equipped to book, cancel or modify any redemption bookings.
13. Any extra not paid online with Air Europa SUMA miles must be paid with a second means of payment (e.g. credit card) at time of rental.
14. Renters must meet the terms and conditions of the Europcar rental agreement.
15. All rentals require a reservation made in advance.
16. Europcar rates are inclusive of all mandatory charges, so there are no hidden extras. They include: tax, Collision Damage Waiver (CDW), Theft Waiver (TW), airport charges and vehicle registration fee when applicable. Mileage is usually unlimited, except in some countries or rental products where limited mileage may apply e.g. in Germany just daily rentals are unlimited, all others are limited mileage. Please refer to the rate conditions during the booking process.
17. All regular rental and driving restrictions of the renting country apply, including geographical restriction. Certain qualifications may apply to the renter as well as additional drivers.
18. Reservations are subject to availability and to Europcar General Rental Conditions.